

ABSTRACT OF THE INVENTION

A system, for use with a broadband network, includes a data collector configured to be coupled to at least a portion of the network and configured to obtain network performance metrics from network elements in the at least a portion of the network, and a data processor configured to process the obtained metrics to yield normalized metrics by adjusting the obtained metrics, as appropriate, such that similar metric types with different values obtained from disparate network elements based upon similar network performance associated with the disparate elements will be normalized to have normalized values that are similar.

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